

## Cheval Properties

Cheval Properties is a privately owned and funded property investment, development and management group. It works for funds, private partnerships and individuals, advising on their property strategy, acquisitions and sales in the UK property market. Over the last 10 years it has actively managed a broad portfolio of commercial, retail, industrial and mixed use properties.

They use Lawrence Cleaning Ltd in their Birmingham and Cheltenham properties. Cheval had experienced problems with cleaning contractors in the past due to a lack of consistency in maintaining the high standards expected for their clients. Lack of motivation and complacency especially with regard to standards set out in the original contract specification were major factors in Cheval searching for a more professional service.

With Lawrence Cleaning, the main advantages are, a highly visible management involvement, ensuring a speedy and effective response to any issues raised. By maintaining a high standard of cleaning and open communication with both the tenants and Cheval, we are able to maintain a really good working relationship, that is of benefit to us all.

***“The key benefit for us is having direct communication with someone who cares about what happens”***

Amanda Lillington

